



Orientation to Ontario

1-855-626-0002
<https://settlement.org/o2o>



Gmail) and not from the Government of Canada "gc.ca" or "Canada.ca" email account.

- Ignore and delete communications from unknown contacts and update your antivirus on all devices.
- Do not reply to spam messages, even to unsubscribe, and don't open any attachments or follow any links.

TELEPHONE SCAMS

Criminals may try to trick people on the phone by pretending to be from Immigration, Refugees and Citizenship Canada (IRCC), the Canada Revenue Agency (CRA) or the police. Officials at IRCC, CRA or the police will never call you to ask you to deposit money, transfer money or offer special deals to people who want to immigrate. They may sometimes contact you by telephone to get more information to continue processing an application, or to ask for more documents.

- People can use telephone scams to steal your money or identity.
- Be very careful of telephone scams asking for details like credit cards, bank account numbers or any other payment information.
- If you get a suspicious call, hang up immediately and contact your local police to report it. You may also contact the Canadian Anti-Fraud Centre.

THINGS TO REMEMBER

The Government of Canada or the police will never use aggressive or threatening language.

The Government of Canada will never ask you for any sort of payment by telephone, email or text message.

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Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada

CRA will never send you an email or text message asking for money or payments via prepaid credit cards, gift cards or Interac e-transfer.

IRCC will never contact you by telephone, email or text message asking for your private information. They may sometimes contact you to ask for more documents to continue processing an application.

The Government of Canada does not send visas by email.

CANADIAN ANTI-FRAUD CENTRE

The Canadian Anti-Fraud Centre (CAFC) is the central agency in Canada that collects information and criminal intelligence on such matters as mass marketing fraud, advance fee fraud, Internet fraud and identification theft complaints. To learn how to protect yourself visit antifraudcentre.ca

IMPORTANT NOTE:

Report fraud, theft and other crimes to your local police department. Forward unwanted or suspicious emails to the Spam Reporting Centre at spam@fightspam.gc.ca

DID YOU KNOW?

Whether you have been scammed or targeted by a fraudster, you should always report it. Contact the Canadian Anti-Fraud Centre (1-888-495-8501) or the Competition Bureau (1-800-348-5358) for advice on where to report.

RESOURCES:

Canadian Anti-Fraud Centre:
antifraudcentre.ca

Competition Bureau:
competitionbureau.gc.ca

Government of Canada:
canada.ca/en/immigration-refugees-citizenship/services/protect-fraud/internet-email-telephone.html

The Little Black Book of Scams:
competitionbureau.gc.ca/eic/site/cb-bc.nsf/eng/04333.html#sec10

