



Orientation to Ontario

FRANCOPHONE NEWCOMERS IN ONTARIO

THE FRANCOPHONE COMMUNITY IN ONTARIO

The French Language Services Act guarantees an individual's right to receive services in French from Government of Ontario ministries and agencies in 25 designated areas.

To find out more about the 25 designated areas, visit ontario.ca/fr

For more information, call ServiceOntario Infoline at 1 866 532 3161 (toll-free) or in Toronto (416) 314 5518.

You may want to find communities in Ontario where you can access different services in French. For more information, please visit services.etalblissement.org

If you have friends or family thinking about moving to Ontario, you can invite them to visit immigrationfrancophone-ontario.ca



Here they will find information about Francophone communities and services available to them such as local information about education, business, employment and health care.

This act guarantees that services must be available in French at provincial government offices.

RESOURCES AVAILABLE

Settlement Information

As you settle in Ontario, there are many useful resources for you to explore.

- To find a settlement agency near you, visit services.etalblissement.org
- The government of Ontario has valuable information for Francophone newcomers living in Ontario. For more details about the Franco-Ontarian community and about living in French in Ontario, visit stage.ontarioimmigration.ca
- To settle in Ontario you will need information about various areas such as housing, employment, health care, legal services, education, culture, lifestyle and many others. For details, please visit etalblissement.org
- To find community services that you may need or to get information 24 hours a day, 7 days a week, visit 211ontario.ca/fr or call 211.

For hearing impaired, call 1-888-340-1001. When you call 211, you will speak to a person rather than a machine and services are free and confidential. Services are available in over 100 languages.

EMPLOYMENT

Ontario has a strong, diversified economy with many different kinds of work and industries. For more information about opportunities for your job search call Emploi Ontario at 1 800 387 5656 or visit ontario.ca/fr/communities/employment

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EDUCATION

In Ontario there are four public-funded school systems: in French, the public and Catholic systems; in English, the public and Catholic systems. There are 12 French school boards, which represent 425 French-language schools. For more information, visit ontario.ca

HEALTH AND SOCIAL SERVICES

If you are looking for services in French in the field of health and social services, visit cliquezsante.ca/fr

WOMEN

If you are a Francophone woman dealing with violence and need help, please call Fem'aide at 1-877-336-2433 or for hearing impaired, 1-866-860-7082. This Francophone helpline is available 24 hours a day, 7 days a week. For more information about this service, visit femaide.ca

NEWCOMER YOUTH

- You can participate in an online community for newcomer youth by visiting newyouth.ca/fr. Here you can watch videos created by young people about their settlement journey, join discussion groups and get information about school, employment, housing and many other areas of interest.
- If you are 20 years of age and under, and you need to talk to someone about problems you may have or issues that you are confronting, you can call 1 800 668 6868 24 hours a day, 7 days a week. These services are anonymous, free, confidential and professional. For more information visit jeunessejecoute.ca

